

## **FERAL CAT FOCUS**

P.O. Box 404, East Aurora, NY 14052  
1-800-902-9717 ~ www.feralcatfocus.org

### **FREQUENTLY ASKED QUESTIONS ABOUT YOUR SPAY/NEUTER APPOINTMENT**

#### **WHO DOES THE SPAY/NEUTER SURGERY?**

Feral Cat FOCUS partners with Operation PETS Spay/Neuter Clinic of WNY (3443 South Park Avenue, Lackawanna). [www.operationpets.org](http://www.operationpets.org)

#### **CAN I USE A DIFFERENT VETERINARIAN?**

Some private practice veterinarians are feral friendly and experienced with handling and treating ferals. Contact them directly to inquire about their feral programs and private pay fees.

#### **HOW DO I SCHEDULE A SPAY/NEUTER SURGERY APPOINTMENT?**

You must start with Feral Cat FOCUS. After you review the enclosed information, call us at 1-888-902-9717 (toll free) to schedule an appointment. Leave a message and a Feral Cat FOCUS volunteer will return your call as soon as possible. There may be times when we refer you directly to Operation PETS to check on availability of appointments.

#### **HOW MUCH DOES SURGERY COST?**

Our mission is to spay/neuter/vaccinate feral cats so we are here to help. Please call and talk to a Feral Cat FOCUS representative. We often have subsidies and grants available.

#### **WHAT'S INCLUDED IN SURGERY FEE?**

Feral & free-roaming cats receive spay/neuter surgery and rabies and FVRCP (distemper) vaccinations. Cats also receive Revolution for flea control which is donated by Feral Cat FOCUS. Feral cats will get a mandatory ear tip to easily identify that cat is spayed or neutered.

#### **CAN YOU LOAN ME A HUMANE TRAP?**

Feral Cat FOCUS loans humane traps to caregivers participating in Trap-Neuter-Vaccinate-Return. You must have a scheduled appointment for spay/neuter surgery before you trap! We can loan one trap or multiple traps depending on availability and TNVR project. When you call for an appointment, let us know if you need to borrow a trap/s.

#### **WHAT IF I CAN'T TRAP CAT FOR MY APPOINTMENT?**

If this occurs before the day of surgery call Feral Cat FOCUS at 1-800-902-9717 (toll free) as soon as possible to let us know. This may allow another cat that doesn't have a reservation to use your reserved spot.

If this happens on the day of surgery you need to call Operation PETS at 783-8998 and leave a message on Line 6.

#### **WILL FERAL CAT FOCUS TRAP THE CATS?**

We are not able to provide this service.

#### **WILL FERAL CAT FOCUS TRANSPORT THE CATS?**

We are not able to provide this service.

#### **WHAT TIME IS ADMISSION/DISCHARGE?**

In order to accomplish the high volume of surgeries performed on a daily basis, Operation PETS follows strict admission and discharge times. Everyone arrives for admission at the same time. Everyone arrives for discharge at the same time. When you make an appointment with Feral Cat FOCUS, we will tell you what time to be at Operation PETS in the morning. Operation PETS will tell you what time discharge is.

You may need to wait upon admission and discharge so plan accordingly.

#### **WHAT DO I BRING TO MY APPOINTMENT?**

1. Cat/s in humane traps
2. Trap covers are required to keep cats calm
3. Payment (cash or credit card – no checks)

#### **WHAT DO I DO WITH THE CATS?**

Leave cat/s in your car and come inside first to complete your paperwork. Operation PETS will let you know when they are ready for the cats.